

# Crook County Library

## High Desert Museum Pass FAQ

---

Crook County Library offers patrons the opportunity to check out Desert Explorers Passes for use at the High Desert Museum.

### **How do I know if a Desert Explorers Pass is available?**

- Ask at the library's front desk or check the online catalog. If the Crook County Library pass does not have a due date and indicates "Ask at Desk" it should be available.

### **How do I check out the Pass?**

- You must be physically present at the library to check out a pass.
- Passes are available on a first come, first served basis.
- Please present your valid library card at the service desk and ask if there is a pass available.
- Passes are not available for checkout on the Bookmobile.

### **How do we get into the museum?**

- Library staff will give you a printed receipt when you check out the pass.
- Present the receipt to museum staff. Museum employees will take the receipt.

### **How many people can get in using the Pass?**

- The pass allows free admission for up to 4 individuals regardless of age. Children 4 and under enter for free.

### **How long is the pass good for?**

- You have a week (7 days) to use the pass.
- The pass can be used only once during the week checkout period.
- The due date on the receipt is the last day that the pass can be used.

### **What happens if I lose my receipt for the Pass?**

- Unfortunately, we cannot reprint a new receipt for you.

### **Do I have to return my receipt to the Library?**

- No. The receipt will be taken by Museum staff at the entrance. The Pass will be automatically checked in at the library at the end of the checkout period.

### **How old do I have to be to check out the Pass?**

- You must be 17 or older to check out a Pass and to present the Pass at the museum.

### **Can I go to any library in Crook, Deschutes, or Jefferson counties to check out a Pass?**

- You may only check out a Pass from a library located in your county of residence.

**Can I place a hold on a Pass?**

- No, holds cannot be placed on Passes. This helps ensure that this resource is available to as many library patrons as possible.

**Can the Pass be renewed?**

- No, Passes cannot be renewed.

**Is the Desert Explorers Pass good at any other museums?**

- Not at this time.

**What if I have more questions about the Desert Explorers Pass?**

- Contact Crook County Library at 541-447-7978 or the High Desert Museum at 541-382-4754.